

Troubleshooting GlobalProtect for iPad At Home

1. Ensure the iPad is connected to wifi
2. Open the GlobalProtect app and click connect, enter your password if prompted.
 - If the app connects successfully, check the VPN settings in the Settings App:
 1. Open the **Settings** app
 2. Go to `General > VPN > GlobalProtect`
 3. Click the info icon (i)
 4. Ensure "**Connect on Demand**" is set to "**On**"
This will ensure that GlobalProtect will connect automatically in the future.
 - If the app doesn't connect:
 - Force quite the GlobalProtect app (double click the Home button and swipe up on the GlobalProtect app) and try again.
 - If that doesn't fix the issue, reboot the iPad and try again.